ABSTRACT OF THE DISCLOSURE

A system and method for updating a software acceptance testing database via a communications network is disclosed. A database maintained at a server is accessed by remote users via a restricted communications network. Mobile personnel log trouble tickets, the software vendor assigns the trouble ticket to a resolution entity, the software purchaser is notified when the problem is to be fixed, the problem is retested and the results of the retest are logged. For future releases of the software, a field is included in the database for trouble items that will be included in future regression testing procedures.

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